

**For more information on Essential Skills
and related resources, visit**

hrsdc.gc.ca/essentialskills

**For more information on the Interprovincial
Standards Red Seal Program, visit**

www.red-seal.ca

You can order this publication by contacting:

Publications Services
Human Resources and Skills Development Canada
140 Promenade du Portage
Phase IV, 10th Floor
Gatineau, Quebec
K1A 0J9

Fax: 819-953-7260
Online: <http://www12.hrsdc.gc.ca>

This document is available on demand in alternative formats (Large Print, Braille, Audio Cassette, Audio CD, e-Text Diskette, e-Text CD, or DAISY), by contacting 1 800 O-Canada (1-800-622-6232). If you have a hearing or speech impairment and use a teletypewriter (TTY), call 1-800-926-9105.

© Her Majesty the Queen in Right of Canada, 2011

Paper
Cat. No.: HS18-10/13-2011E
ISBN: 978-1-100-17920-9

PDF
Cat. No.: HS18-10/13-2011E-PDF
ISBN: 978-1-100-18050-2