

CASE STUDY:

## Workplace Essential Skills Program

METALFAB participants speak about their experience

“I believe the WES program has had a positive impact on my team. One member has taken on more responsibility, assuming the role of CSR coordinator. She is more willing to take the initiative and more confident in her communications with others. I have seen great improvement in her organizational skills as well. **WES has been a confidence and team builder for the entire organization.** I believe we will continue to see the benefits as we move on to other initiatives and projects, both individually and collectively.”

-Paula Baker

Controller, Metalfab

“I’ve seen significant changes in many of the participants – for the better. Many participants are now more articulate and interested in participating in company events. **My challenge, and our challenge as managers, is to build on the foundation that this program has given us.** We want to keep up the momentum, [and are] currently doing this with the Lean Manufacturing and Continuous Improvement events.”

-Gordon Green

President & Owner, Metalfab

“One thing that I noticed with WES training is that the staff here seems to be more confident when expressing their opinions, etc. They also seem more eager to learn. Also, **the WES training has set the stage for more training.** We have recently trained the staff in WHMIS and all successfully completed the training course. We also used this opportunity to train two of the WES participants to be WHMIS Trainers. They acquired excellent presentation and communication skills while completing WES.”

-Krista Schriver

Human Resources, Metalfab

