

Professional Skills Record Automotive Service Technician NOC 7321

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Canada

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Ruth Rogerson Karen Chandler Gaelyne MacAulay Karen Dempsey.

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Glenn Ellsworth (Automotive Service Technician) Cecil Banks (Automotive Service Technician) Scott Bagnall (Automotive Service Technician) Darcy MacKenzie (Automotive Service Technician) Elmer MacDougall (Cabinet Maker) Graham Hicken (Cabinet Maker) Gerard Lund (Carpenter) Leo MacDonald (Carpenter) Ryan Rogerson (Carpenter) Darren Richards (Construction Electrician) Mark Seaman (Construction Electrician) Ken Zakem (Cook) Rod Lukeman (Cook) Barry Strongman (Industrial Electrician) Gregg Francis (Industrial Electrician) Jake Shaw (Machinist) Sue LeFort (Machinist) John Hebert (Metal Fabricator / Welder) Joe Johnson (Metal Fabricator) Jim Arsenault (Metal Fabricator) Kent Mitchell (Oil Burner Mechanic / Steamfitter-Pipefitter) Rod Arsenault (Oil Burner Mechanic / Refrigeration & Air Conditioning Mechanic) Kent Mitchell (Plumber) Scott Carter (Plumber) Charlie Redmond (Refrigeration & Air Conditioning Mechanic) Scott Lacey (Steamfitter-Pipefitter) Vincent Jenkins (Welder)

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This handbook is designed to help skilled trades Journeypersons manage the skills and learning of their Apprentices who are using a Professional Skills Record.

1 Why Do I Need this Handbook?

Eighty percent of all learning in a trade happens on the job. This means the apprentice has the responsibility to learn and you, as their journeyperson, have the responsibility to mentor and teach.

Signing off for the learning an apprentice has completed under your supervision is a huge responsibility. With all the skills needed in a trade, it is important that both you and the apprentice have a tool to help you record and sign off on that learning.

2 But We Have Logbooks

When a tradesperson registers as an apprentice in most provinces or territories in Canada, they are given a Logbook.

A Logbook:

- is issued by the apprenticeship authority within a jurisdiction
- is created from the National Occupational Analysis (NOA) in a trade
- is a list of all the general skill areas (**Blocks and Tasks**) in a trade
- records an apprentice's progress in the general skill areas of a trade
- is signed off by a journeyperson to guarantee that an apprentice is performing these tasks to Industry Standard.

A Logbook lists the Blocks and Tasks from the NOA **but** the Interprovincial Red Seal exam and trades training courses in colleges and trade schools use **all** the information in the NOA. This includes the Blocks, Tasks, **Sub-tasks and the Knowledge and Abilities** listed in the NOA.



Each apprentice needs a tool that lists **all** the skills and learning they need in their trade career. Then, if they have one employer or several employers over their entire term of apprenticeship, both the apprentice and the journeyperson know what learning has been completed:

- the journeyperson knows what skills they are signing off to verify what has been taught; and
- the apprentice knows what they need to learn to be successful in their Red Seal exam.

3 What is a National Occupational Analysis (NOA)?

The Canadian Council of Directors of Apprenticeship, which is made up of managers and directors of apprenticeship from every province and territory in Canada, guides a Human Resources and Skills Development Canada (HRSDC) sponsored program to develop NOAs.

Under this partnership, joint planning committees made up of tradespeople who have a Certificate of Qualification, Red Seal endorsement from each province and territory in Canada, come together in Ottawa every four to five years to review and revise the NOA in all of the 45 skilled trades.

Each NOA is accepted as the national standard in that trade. The NOA is then used to:

- identify and group tasks performed by skilled workers in each trade in every province and territory in Canada
- group these tasks by Blocks, Tasks, Sub-tasks, Knowledge, Skills and Abilities (also called "competencies") required in a trade
- give information on the breakdown of questions from all sections of the NOA in the Interprovincial Red Seal exam
- create all the questions for the Red Seal exam
- create curriculum for trade school programs and Block Release/Period/Level* programs in a trade.
- * The in-school portion of apprenticeship has several names across Canada. In some provinces and territories it is called Block Release, in others it is called Period Training or Level.



4 If there is an NOA, why do we need a Professional Skills Record (PSR)?

The NOA is designed to be used for creating curriculum and for developing test questions for the Red Seal exam.

The PSR is designed to be used by an apprentice and a journeyperson in the workplace. The PSR provides a fair and objective assessment tool to record the apprentice's learning and skills.

The PSR has been developed **with** apprentices during a three-year research project on PEI called Trade Essentials. Recommendations made by the apprentices who tested the tool have been built into the document.

The PSR was then validated by teams of tradespeople who have a Certification of Qualification, Red Seal endorsement in each trade who came together and discussed what an apprentice is expected to learn from their journeyperson in the workplace.

The apprentice has the main responsibility for completing the PSR. It is designed as a self-assessment tool so the apprentice can keep track of his/her skills and learning and make plans to fill any technical skills training gaps.

The PSR takes information from the NOA and:

- lays it out in a chart
- lists the percentage and number of questions for the Red Seal exam from each task on every page
- takes the skills from the NOA and describes them in terms of what a tradesperson does on the job, for example:
 - In the **NOA**, the skill says "knowledge of blueprints and drawings"
 - In the **PSR**, the skill says "read and interpret blueprints and drawings"
- has a rating chart so the apprentice can judge his/her level of learning and have it all recorded for you to review
- provides you, the journeyperson, with a tool to discuss details of an apprentice's skill areas that are great and areas that may need to improve
- helps the apprentice make a plan so he/she can improve skills
- helps you know what skills you still have to teach the apprentice.



5 Am I expected to teach all the skills in a PSR?

No. A PSR contains **all** the skills and learning a tradesperson has to learn over all their years as an apprentice. You, as their journeyperson, can help make this tool useful by completing the sign-off on the learning and skill you know they have. Some of the ways you can assess the skills your apprentice has are:

 OBSERVATION – you watch them use their knowledge, skills and abilities or competencies to perform a task or sub-task

For example, you ask them to select a tool for a specific job, then watch them use that tool to do a task.

• **INTERVIEW** – you have a discussion with your apprentice to find out if they can demonstrate an understanding of what they are doing

For example, you ask them to tell you about any safety precautions that have to be followed before they start a certain task.

- **DOCUMENTATION** an apprentice may have a document that provides proof of skills they already have. You can use the PSR to sign-off on tasks the document covers. The document or certificate could be from:
 - another employer,
 - a trade school or college,
 - an industry training course,
 - another province or territory,
 - or even from another country.

For example, you need all your employees to be trained in WHMIS. A new apprentice you just hired shows you a WHMIS certificate he/she have from a job they were working on a couple of months ago in northern Canada.

Apprentices will also tell you, through their self-assessments, the best way they think they can prove the skills they have. This can help guide you, as their mentor, to choose a way to assess your apprentice that works best for both of you.



6 Are there any tips on how to be a good mentor to my apprentice?

Mentoring has always been the foundation of apprenticeship. In trades, a mentor is a person who has a great deal of learning and skills from experience in a trade who helps a less experienced person by guiding, teaching and sharing their skills and learning.

Along with having learning and experience in their trade, the most successful mentors are:

- **Patient** and understand the apprentice needs time to learn and practise their skills to become as good as their mentor.
- **Organized** and set a schedule to meet regularly with their apprentice to track their learning and make plans for new learning.
- **Positive** and supportive in helping an apprentice tackle new learning and encourage them to keep working on skills they find difficult to learn.
- **Respectful** so that other employees in the workplace accept the apprentice and are willing to help and encourage the new apprentice.

As a mentor, you are a role model for your apprentice. To create a successful relationship between you and your apprentice you can:

- **Lead by example**. If you set safety and quality assurance as firsts on your list each and every day, so will your apprentice.
- **Build trust**. If you want your apprentice to trust and respect you, you can show trust in them by assigning them some responsibility as soon as you see an opportunity.
- **Communicate**. Communication is a two-way street. Be willing to listen as you give directions and be available to your apprentice when they need you. Always treat every question seriously. If your apprentice has the confidence to ask, it is important to give a respectful answer.
- **Be reliable.** Your apprentices need to know they can depend on you when they run into a problem. Create supportive relationships with other employees so if you are away from the workplace, your apprentice feels confident in approaching another employee for help.



6.1 Tips

• **Give clear instructions**. When assigning a task and giving direction, give step-by-step instructions, then ask your apprentice to repeat the instructions. This gives them the opportunity to ask questions on things that might not be clear to them.

Checklist for giving instructions:

- \checkmark explain the task
- \checkmark show them how it is done
- ✓ answer their questions
- \checkmark oversee the work
- ✓ give them time to practise
- ✓ give feedback on how they are doing
- \checkmark take time to show them how to do the task better
- **Give feedback.** Giving feedback often helps your apprentice to have a clear understanding of what you want them to do and how you want them to perform. The PSR helps you to give feedback because each knowledge, skills and ability (competency) statement is clear.

There are three types of feedback that work best in the workplace:

Positive feedback means you want your apprentice to continue what they are doing. People are motivated by hearing they are doing a good job. They usually do more and try harder.

Constructive feedback means you want your apprentice to change how or what they are doing. Offering support and guidance to your apprentice to make the changes you need usually brings the best results.

Direct feedback focuses on what you have seen, not on secondhand information. Focus on how the apprentice is doing and what you have planned for them to do.



- **Give your apprentice experience in many skills.** Sometimes apprentices end up performing the same set of skills over and over again because they are really good at them. They are required to learn the scope of the entire trade during their apprenticeship. If you have the capability, it would be helpful to take advantage of the opportunity to cover a wide range of skills by moving your apprentice from one set of skills to another on a regular basis.
- **Track and Document learning.** Every employer cannot offer an apprentice training in every skill in a trade because each workplace is unique. Some workplaces are specialists in one area of a trade.

As a journeyperson, you have the responsibility to sign off on the skills your apprentice learns under your guidance in your workplace. A PSR can help you identify those skills.

Setting a regular review date once every month or two, and keeping that time just for you and your apprentice, can increase their scope in their trade and increase their knowledge which will be an asset in the workplace.

This meeting time gives you the best opportunity to:

- monitor your apprentice's progress,
- make a plan with him/her to learn more skills, and
- find out if there are any problem areas where he/she may need help.

Regular meeting dates also help your apprentice to be prepared and able to track his/her learning. This can be done by using a Professional Skills Record (PSR).

7 So how do I use a Professional Skills Record (PSR) with my apprentice?

The PSR is laid out in a chart. Each skill your apprentice has to learn has an action word to tell them how they are supposed to perform a skill. It gives you a level you can use to judge whether they are performing that skill properly. **Industry standard** is the term used to describe when your apprentice can complete a task to the level and quality of performance required by industry without assistance or supervision.

When you see the words "demonstrate an understanding of," you may find it easier to ask them questions about the skill to make sure they know what they are doing.



Your apprentice has the responsibility to complete the "Knowledge, Skills and Abilities – Competencies" section.



Use ____

When you are sure your apprentice has proven

When your apprentice proves to you that he/she has finished enough sub-tasks to have a good grasp of the task, you verify that learning by initialing "complete".

Use ___

If your apprentice has not completed enough sub-tasks or you do not agree with the ratings they have given themselves, initial "incomplete".



Trade Name





You have now created a learning plan for your apprentice using a PSR.

Your apprentice can then begin working on these sub-tasks or follow up on suggestions you have made to help them be successful in their trade career. By using a PSR, you now have a documented, written performance review that you can use in later sessions with your apprentice.

The PSR can help you give a fair assessment of your apprentice's ability to perform each technical skill task. If you are assigned an apprentice from another employer, province, territory or country, you can use the PSR to review his/her skills so you do not waste your valuable time teaching them skills they already know and can do.





PROFESSIONAL SKILLS RECORD

A tool for recording and recognizing skills and learning of trade apprentices

Automotive Service Technician NOC 7321

A project of: The Province of PEI and Human Resources and Skills Development Canada





Human Resources and

Ressources humaines et Skills Development Canada Développement des compétences Canada



Automotive Service Technician NOC 7321 The **Professional Skills Record (PSR)** is a technical skills assessment tool designed to be used in the workplace by an apprentice and a journeyperson. The PSR has taken the content from the National Occupational Analysis (NOA) and arranged it so apprentices can use it to measure their progress in their trade from the time they sign up for apprenticeship through to Red Seal certification.

This PSR has been through a validation process with a team of trade professionals with Certificate of Qualifications, Red Seal endorsement, who reached agreement on the wording of each and every knowledge and skill (competency) to make it measurable.

The PSR was originally designed as a tool to help apprentices move through a Recognition for Skills and Learning (RSL) process so they can receive recognition for skills they have, no matter where they learned them. Through completion of a PSR, they can avoid relearning what they already know and can do by entering the apprenticeship Block/Period/Level in-school process at a higher level. For example, move directly into Block/Period/Level three rather than relearning Block/Period/Level One and Two.

Feedback from testing and validation of the PSR has opened many new possibilities for using this tool. The PSR can be used:

- as a tool for valid assessment in a Recognition for Skills and Learning (RSL) process
- as a tool that new Canadians and people planning to emigrate can use, to assess their skills against Canadian standards, receive recognition for skills they already have and, if necessary, make a plan to fill any technical skill gaps they may still have
- in the secondary-school system and in post-secondary trades training so students can know the full scope of the trade they are entering
- as a tool to guide journeypersons while they are mentoring apprentices so they are aware of all the skills apprentices need to learn to be fully competent in their professional trade designation.

INFORMATION SITES:

PROJECT

SITE CANADIAN www.tradeessentials.ca

RED SEAL SITE www.red-seal.ca



Automotive Service Technician NOC 7321

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APPENDIX A - NOA GLOSSARY

APPENDIX B – REQUIRED ESSENTIAL SKILLS TASKS FOR TRADES



Automotive Service Technician Trade Information						
Name:	Full Address:					
Email Address:						
Phone: Home Work	Cell					
Technical Skills Journeyperson Assessor/s						
Name:	Business Name:					
Phone:Home: Work: Cell:	Business Address:					
Email Address:						
Name:	Business Name:					
Phone:Home: Work: Cell:	Business Address:					
Email Address:						
Name:	Business Name:					
Phone: Home: Work: Cell:	Business Address:					
Email Address:						
Apprenticeship Program Start Date: Comple	tion Date: Red Seal Certification Date:					
Apprenticeship Training Officer:	Provincial/Territorial Apprenticeship Manager:					
Signature:	Signature:					
	Province/Territory:					

Trade essentials

Professional Skills Record (PSR) Development

Professional Skills Record (PSR)

The Professional Skills Record (PSR) is designed as a tool of assessment. Learning and skills are validated through the PSR when they are signed off by a journeyperson in the trade in which the apprenticeship is being served.

All skills and learning assessed in this PSR are measured against the standards listed in the National Occupational Analysis (NOA). The NOA is recognized by the Canadian Council of Directors of Apprenticeship (CCDA) as the national standard for the occupation of Automotive Service Technician.

PSR Automotive Service Technician Document Validation

To conduct a reliable assessment through a formal recognition process, skills and learning statements must be measurable. To assess skills and learning using a PSR in the trades, the Knowledge, Skills and Abilities listed in the NOA have been made into measurable competency statements by adding an "action word." This action word describes the skill and learning level which must be reached by an apprentice on the job in order to meet industry standards. Each PSR has been validated by a trades team, all of whom hold a Certificate of Qualification with Red Seal endorsement, and who reached consensus on each action word used in every knowledge, skill and ability statement.



Where Technical Trade Learning Happens

This Professional Skills Record (PSR) records and recognizes directly related trade technical skills and knowledge learned through:

- **Formal Learning** structured learning that occurs in formal education and training institutions (for example, high school, trades school, apprenticeship programs, registered union and industry training programs)
- **Non-formal Learning** learning that happens through planned, structured training or education outside the formal education system (for example, workshops, seminars, community school)
- Informal/Experiential Learning learning that results from experience, occurs outside a structured environment, and is controlled by the learner (for example, experience on-the-job, volunteer work, self-study and life experiences). Informal or experiential learning must be current and essential to the trade.
- Definitions: Adopted and/or interpreted from Work-related Informal Learning: Research and Practice in the Canadian Context, CAPLA 2008

Academic Trade Requirement

Trade Designation: Automotive Service Technician National Occupational Classification (NOC) 7321

One of the following prerequisites must be met before writing the Interprovincial Red Seal exam: an academic Grade 12 certificate or a General Education Diploma (GED) or successful assessment in the following Essential Skills.

Essential Skills common to all trades are listed in Appendix B of this document. Specific Essential Skills for the Automotive Service Technician trade are listed on the Red Seal website: www.red-seal.ca. (Once on that site, you will find the Essential Skills Profiles under "National Occupational Analysis.")



A document can prove valuable learning that is recognized by industry and learning institutions. **Record and save every document earned in industry**, **trade school or union**.

Document Record								
				Evidenc				
Document Name	Issued By	Place Issued	Date Issued	Block/s <u>Learning Category/s</u> Completed	Task/s <u>Learning Outcome/s</u> Completed	Academic Requirement	Recognition Awarded	



Prior Learning Assessment and Recognition (PLAR). . . Recognition for Skills and Learning (RSL)

PLAR is a formal recognition process in which a variety of tools are used to help people identify, demonstrate and receive recognition for skills and learning they have from the workplace, educational institutions, credentialing organizations or regulatory bodies.

The **Professional Skills Record (PSR)** is a tool designed to assist a trades apprentice to record skills and learning, and then receive recognition for the skills and learning through a PLAR trades process called:

RECOGNITION FOR SKILLS AND LEARNING (RSL)

Traditionally, 80% of learning in a trade happens in the workplace. Through a **Recognition for Skills and Learning (RSL)** process, an apprentice can advance in a trade when they prove they have the required hours, skills and learning for that trade. Proof of skills and learning is **recorded** by the apprentice in a **PSR** and **verified** when signed-off by a journeyperson in that trade.

Through the completion of a **PSR**, an apprentice can avoid relearning what they already know and can do. Through an **RSL** process, a trade apprentice can submit a PSR for assessment to:

- advance in Block/Period/Level in-school training by not having to complete a Block/Period/Level in which
 proof is provided that skills and learning have already been achieved for that Block/Period/Level.
- transfer common skills from one trade to another Skills and learning must be transferred prior to writing the Interprovincial Red Seal exam. The same skills and learning cannot be recognized toward certification in two trades.
- compare skills and learning in a trade from another country to Canadian standards (as stated in the National Occupational Analysis) and receive recognition for the skills and learning that meets Canadian standards.



The following assessment indicators (Rating, Proof, Use) have been developed to help record and then assess skills and learning in accordance with the standards of the trade outlined in the National Occupational Analysis (NOA).

Assessment Standard ONE						
Rating: Self-assessment performance rating in	the wor	kplace				
Workplace Performance	Rating	Examples of Workplace position/s				
 Can perform this task and series of sub-tasks: to meet or shorten task timelines beyond the expected level and quality of performance required by industry can manage, lead and train others to perform this task and series of sub-tasks 	6	 Journeyperson with a Certificate of Qualification, Red Seal endorsement and/or Gold Seal tradesperson who is an expert in their field Project Manager/Foreman Highly skilled and experienced Manager/Supervisor Expert who comes from industry to serve as an instructor in a trades training program 				
 Can perform this task and series of sub-tasks: to meet or shorten task timelines to the highest level and quality of performance required by industry take the initiative to respond to unexpected situations when they arise and supervise others 	5	Highly skilled and experienced journeyperson with a Certificate of Qualification, Red Seal endorsement to whom co-workers turn for direction and help				
Can perform this task and series of sub-tasks: - to meet task timelines - to the highest level and quality required by industry without supervision	4	Experienced, skilled journeyperson with a Certificate of Qualification, Red Seal endorsement				
Can perform this task and series of sub-tasks: - to the level and quality required by industry without assistance or supervision	3	Newly certified journeyperson with a Certificate of Qualification, Red Seal endorsement				
Can perform this task and series of sub-tasks: - to the required level and quality of performance with direction, some assistance and supervision	2	Apprentice working under the direction of a journeyperson with a Certificate of Qualification, Red Seal endorsement				
Can perform this task and series of sub-tasks: - to the required level and quality of performance with assistance and constant supervision	1	A helper or new apprentice who must work directly under the constant supervision of a journeyperson with a Certificate of Qualification, Red Seal endorsement				



Proof: Self-assessment options to prove skills and learning have been achieved

Type of Proof – Observation Interview Documentation					
Observation	When you choose "Observation" to prove that you can perform a task, the person who verifies your work must be Red Seal Certified in the trade in which you are an apprentice.				
Interview	When you choose "Interview" to prove that you can perform the task, the person who verifies your work must be Red Seal Certified in the trade in which you are an apprentice. In the case of a panel, at least one person on the panel must be Red Seal Certified in the trade in which you are an apprentice.				
Documentation	When you choose "Documentation" to prove that you can perform a task, the document must be from a certified training school or from an industry training course. Course content must be part of the requirements of your trade. If the document is from another country, it must be verified as equivalent to Canadian requirements in the trade.				
	NOTE: Gather all your documents and keep them with your PSR.				



Use: Self-assessment rating to help make a plan for additional learning and skill updates needed to be successful in achieving goals in a trade

Use of Knowledge, Skills and Abilities -	1 Daily	2 Often	3 Seldom	4 Never	
--	---------	---------	----------	---------	--

Show how often you use a skill. This will help you to know:

- what skills you do well because you do them on a regular basis
- what skills you have to update if you want to transfer to another employer or move to another province or territory
- what skills you have to get from a training school, industry program or other employer

Completing this PSR can help you:

- know the full scope of your trade by exploring <u>all</u> the technical skills in your trade
- highlight the skills you already have
- identify any gaps that you may have to fill so you can be successful in writing your Interprovincial Red Seal certification exam
- create a plan you can follow to fill these technical skills gaps



Professional Skills Record (PSR) Components

Information from the National Occupational Analysis (NOA) is the foundation document for the Professional Skills Record (PSR). The PSR has been designed so that information is easily found to help a trade apprentice take control and direct his/her own individual skills and learning path.

Information in the PSR includes:





Professional Skills Record (PSR) Components (cont'd)





Professional Skills Record (PSR) Set-up (cont'd)





How to Self-Assess Skills and Learning Using a PSR

For easier use, the self-assessment charts have been shortened into an assessment key which is located at the top of each two-page section in a PSR. The "3" rating is considered "Industry Standard."

RATING:

6 - <u>Expert</u> perform a task <u>beyond expected level</u> and quality of performance, <u>lead and/or</u> <u>teach</u> others

5 - <u>Highly skilled</u> perform a task to the <u>highest level</u> and quality of performance, <u>supervise</u> others

4 - <u>Meet task timelines and perform tasks to the highest level and quality</u> required by indust ry, without supervision

- 3 Complete a task to the <u>level and quality of performance required by industry</u> without assistance or supervision
- 2 Complete a task with <u>some assistance</u> and supervision
- 1 Complete task with assistance and <u>constant supervision</u>
- **TYPE OF PROOF:**O ObservationI InterviewD Documentation
- USE: 1 Daily 2 Often 3 Seldom 4 Never



How to Record Skills and Learning Using a PSR

Self-assessment takes place where the learning of skills takes place in each of the <u>Knowledge, Skills and</u> <u>Abilities</u>. (Knowledge, Skills and Abilities can also be called <u>Competencies</u>).

1.02.01

 Determine vehicle lifting points and required adapters and extensions in order to balance vehicle on the hoist to prevent damage to the vehicle and to ensure personnel safety
 Skill and Learning that must meet industry standard.

 Rating
 5
 Choose and insert a number from the RATING key that best describes your level of performance in the workplace.

 Proof
 I
 Choose and insert a letter from the PROOF key that indicates your best choice to provide proof that you have this knowledge, skill and

		ability in the trade.			
Use _	2	- Choose and insert a number from the USE key that indicates how often you use the knowledge, skills and ability (competency).			
Complete		_ Insert a check mark in the box to indicate completion of the competency to industry standard.			

Tips to making sure you get recognition for all your skills and learning:

- take your time when you are working on your PSR
- do not try to complete **too much** at any one time
- be fair and honest with yourself; remember, this is a self-assessment tool
- **focus** on each task (*learning outcome*) and sub-task (*learning objective*)



Automotive Service Technician		Rating:	6 - <u>Expert, perform a task beyor</u> 5 - Highly skilled, perform a task	nd expected level and quality of p to the highest level and quality	performance, <u>lead and/or teach</u> of performance, supervise other	<u>others</u> rs		
IP Exam - 125 Questions			4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision					
			3 - Complete a task to the level and quality of performance required by industry without assistance or supervision					
BLOCK A			2 - Complete a task with some a	assistance and supervision				
5% - 6 questions on the IP			1 - Complete task with assistant	ce and <u>constant supervision</u>				
exam								
		Type of Proof:	O - Observation	I - Interview	D - Documentation			
Learning Category OCCUPATIONAL SKILLS		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never		
Task 1 - A		Knowledge, Skills and Abiliti	es - <u>Competencies</u>					
3 questions on the IP	SUB-TASK	1.01.01	1.01.02	1.01.03	I			
exam	1.01	Store and organize tools and	Inspect tools and equipment	Lubricate tools and				
		equipment	regularly to recognize wear,	equipment				
Learning Outcome	Learning Objective		damage or defects					
Uses and maintains tools	Maintains tools and							
and equipment	equipment			Dation Original				
		Rating Complete	Rating Complete	Rating Complete				
lourneyperson	IP Sign-off							
Sign-off		036	036	036				
eigh eil					1			
	SUB-TASK	1.02.01	1.02.02	1.02.03	1.02.04	7		
Complete	1.02	Determine vehicle lifting points and	Determine equipment	Apply safety practices	Determine safe working			
		in order to balance vehicle on the	capacity in relation to the	specific to hoisting and lifting	operation and maintenance			
Incomplete	Learning Objective	hoist to prevent damage to the	vehicle of item to be lifted	procedures	equipment			
	Uses hoisting and	vehicle and to ensure personnel safety			oquipmont			
Task 1	lifting equipment	Bating Complete	Rating Complete	Rating Complete	Rating Complete			
Learning Needs		Proof	Proof	Proof	Proof			
Learning Needs	JP Sign-off	Use	Use	Use	Use			
Sub-Tasks	· · · · · · · · · · · · · · · · · · ·							
Learning Objectives						-		
to be completed	SUB-TASK	1.03.01	1.03.02	1.03.03	1.03.04			
Comments	1.03	Inspect and maintain PPE and safety equipment	Recognize worksite hazards	Select PPE and safety	Apply local, provincial and			
	Learning Objective	salety equipment	and safety equipment	specific tasks	such as WHMIS			
	Learning Objective							
	equipment	Rating Complete	Rating Complete	Rating Complete	Rating Complete			
		Proof	Proof	Proof	Proof			
	JP Sign-off	Use	Use	Use	Use			

Task 2 - A		Knowledge, Skills and Abilitie	es - <u>Competencies</u>			
3 questions on the IP	SUB-TASK	2.01.01	2.01.02	2.01.03	2.01.04	
exam	2.01	Utilize industry specific	Locate required information	Interpret and apply technical	Create documents such as	
		software and computer	by category and keyword	information to situation	repair orders, estimates and	
Learning Outcome	Learning Objective	diagnostic and repair	searches		maintenance reports	
Performs common trade	Uses technical	information				
activities	information		Detting Organization	Detting Organization	Deting Organization	
		Rating Complete	Rating Complete	Rating Complete	Rating Complete	
lourpovporson	ID Sign off					
Sign_off	JP Sign-on	036	036	036	036	
Task 2						
	SUB-TASK	2.02.01	2.02.02	2.02.03	2.02.04	2.02.05
Complete	2.02	Utilize industry specific and	Determine amount of time	Determine price of parts	Calculate total estimated cost	Coordinate with other staff
· · · · · · · · · · · · · · · · · · ·		proprietary software to	required to complete a job	needed to complete a job		such as partspersons,
Incomplete	Learning Objective	determine labour costs and				suppliers, service advisors
	Estimates preliminary	parts costs				and cashiers
	job cost					
Task 2		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
Learning Needs		Proof	Proof	Proof	Proof	Proof
Sub-Tasks	JP Sign-off	Use	0se	Use	Use	Use
to be completed	SUB-TASK	2.03.01	2.03.02	2.03.03	2.03.04	2.03.05
Comments	2.03	Recognize worksite	Recognize potential hazards	Apply local, provincial and	Clean, handle, remove and	Perform visual inspection of
		hazards that require the	such as noise level, air	national safety regulations	dispose of hazardous materials	vehicles and surrounding
	Learning Objective	use of PPE and safety	quality, and flammable and	such as WHMIS	such as air bags, batteries and shocks according to jurisdictional	work area
	Maintains safe work	equipment	explosive materials		regulations	
	environment					
		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
		Proof	Proof	Proof	Proof	Proof
	JP Sign-off	USe	USe	USe	USe	Use

Automotive Service		Rating:	6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others					
Technician			5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others					
			4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision					
BLOCK B			3 - Complete a task to the leve	el and quality of performance i	required by industry without as	ssistance or supervision		
18% - 22 questions on the			2 - Complete a task with some a	assistance and supervision				
IP exam			1 - Complete task with assistant	ce and <u>constant supervision</u>				
Learning Category ENGINE AND ENGINE		Type of Proof:	O - Observation	I - Interview	D - Documentation			
SUPPORT SYSTEMS		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never		
Task 3 - B		Knowledge Skills and Abiliti	es - Competencies					
6 questions on the IP	SUB-TASK	3.01.01	3.01.02	3.01.03	3.01.04	3.01.05		
exam	3.01	Inspect components for	Analyze coolant conditions	Select and use diagnostic	Identify restrictions in air and	Check for operation of water		
oxum		wear, damage and	(concentration, chemistry and	tools and equipment such as	coolant flow	pump and thermostat		
Learning Outcome	Learning Objective	defects	contamination) using procedures	pressure testers, coolant				
Diagnoses engine	Diagnoses cooling		inspection and freeze point test	strength testers and infrared				
systems	systems			temperature guns				
		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete		
		Proof	Proof	Proof	Proof	Proof		
Journeyperson	JP Sign-off	Use	Use	Use	Use	Use		
Sign-off								
Task 3		3.01.06	3.01.07	3.01.08	3.01.09			
		Uneck electronically-controlled	Uneck mechanical system	relating devices such as radiator	Interpret and analyze results			
		such as blown fuses, seized	as malfunctioning fan and	pressure cap in order to test their	inspections to determine			
		motors, broken wires, and	belt slippage and incorrect	ability to maintain required	required repair			
		sensors out of range or blown	routing	operating pressures and to locate				
<u> </u>		Rating Complete	Rating Complete	iouno in system	Rating Complete			
Task 3		Proof	Proof	Rating Complete	Proof			
Learning Needs		Use	Use	Proof	Use			
..				Use				
Sub-Tasks								
Learning Objectives	SUB-TASK	3.02.01	3.02.02	3.02.03	3.02.04	3.02.05		
to be completed	3.02	Inspect lubricant for	Inspect components for	Select and use diagnostic	Take oil pressure readings at	Interpret and analyze results		
Comments	Leomine Ohiosti	contamination and levels	seals	pressure dauge and black	temperatures	inspections to determine		
	Learning Objective		55415	light and dye	temperatures	required repair		
	Diagnoses lubricating			<u> </u>		1		
	systems	Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete		
		Proof	Proof	Proof	Proof	Proof		
	JP Sign-off	Use	Use	Use	Use	Use		
					ı I			

Task 3 - B	Knowledge, Skills and Abilities - <u>Competencies</u>							
(cont'd)	SUB-TASK	3.03.01	3.03.02	3.03.03	3.03.04	3.03.05		
	3.03	Select and use diagnostic	Perform tests such as	Identify and distinguish	Recognize worn, damaged,	Inspect valve timing and		
		tools such as scan tool,	cylinder leak-down,	sources of noises, vibrations	and defective components	adjustment		
Learning Outcome	Learning Objective	compression testers and	compression and vacuum	and harshness (NVH) in	such as worn camshafts,			
Diagnoses engine	Diagnoses base engine	measuring tools		engine components such as	bearings and rings			
svstems	0			valve train, pistons and				
		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete		
		Proof	Proof	Proof	Proof	Proof		
	JP Sign-off	Use	Use	Use	Use	Use		
Task 3	u							
Learning Needs		3.03.06	3.03.07					
c .		Take measurements of base	Interpret and analyze results					
Sub-Tasks		engine components and	of functional tests and					
Learning Objectives		compare to manufacturers'	inspections to determine					
to be completed		specifications	required repair					
Comments								
		Rating Complete	Rating Complete					
		Proof	Proof					
		Use	Use					
	L							
Task 4 - B 5 questions on the IP exam <u>Learning Outcome</u> Repairs engine systems		Rating:	 6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision 2 - Complete a task with some assistance and supervision 1 - Complete task with assistance and constant supervision 					
--	---	---	---	--	---	--		
		Type of Proof:	O - Observation	I - Interview	D - Documentation			
Journeyperson Sign-off		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never		
Task 4		Knowledge, Skills and Abiliti	es - <u>Competencies</u>	4 04 00	4.04.04	4 04 05		
Complete	50B-TASK 4.01	4.01.01 Select and use repair tools and equipment such as	4.01.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to	4.01.03 Remove and replace cooling system components such as	4.01.04 Distinguish types and characteristics of coolants in	4.01.05 Drain, flush, refill and bleed coolant system		
	Learning Objective Repairs cooling systems	automated refill devices	repair requirements and manufacturers' specifications	thermostats and water pumps	incompatible types and to ensure required			
Task 4 Learning Needs	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use		
Sub-Tasks Learning Objectives to be completed Comments		4.01.06 Complete repair by verifying system's function and performance Rating Complete Proof Use						
	SUB-TASK 4.02 <u>Learning Objective</u> Repairs lubricating systems	4.02.01 Select and use repair tools and equipment such as plastic gauge, oil pressure gauge and measuring tools	4.02.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications	4.02.03 Remove, replace, recondition or service components as per manufacturers' procedures and specifications	4.02.04 Identify and select specified Iubricants	4.02.05 Identify and select specified sealants		
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use		
		4.02.06 Take final base engine measurements to ensure correct oil pressure	4.02.07 Perform maintenance procedures such as changing oil and filter	4.02.08 Perform priming and prelubrication of oil pressure system	4.02.09 Complete repair by verifying system's function and performance			
		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use			

Task 4 - B		Knowledge, Skills and Abilitie	es - Competencies			
(cont'd) Learning Outcome Repairs engine systems	SUB-TASK 4.03 Learning Objective Repairs base engine	4.03.01 Select and use repair tools and equipment such as hand tools, plastic gauge, straight edge and	4.03.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications	4.03.03 Remove, disassemble and inspect engine components for conditions such as damage and wear	4.03.04 Remove, replace, recondition or service components as per manufacturers' procedures and specifications	4.03.05 Reassemble engine components and perform measurements
Task 4	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
Learning Needs Sub-Tasks Learning Objectives to be completed Comments		4.03.06 Torque components according to sequence and specifications	4.03.07 Perform mechanical engine timing procedures	4.03.08 Adjust base engine components and parts	4.03.09 Perform pre-lubrication and priming procedures	4.03.10 Install engine and engine components
		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		4.03.11 Complete repair by verifying system's function and performance				
		Rating Complete Proof Internet Use				





5 - B (cont'd) <u>Learning Outcome</u> Diagnoses engine support systems		Rating:	 6 - <u>Expert</u>, perform a task <u>beyon</u> 5 - <u>Highly skilled</u>, perform a task 4 - Meet task timelines and perform a task 3 - <u>Complete a task to the leven</u> 2 - Complete a task with <u>some a</u> 1 - Complete task with assistant 	nd expected level and quality of p < to the <u>highest level</u> and quality form tasks to the highest level and el and quality of performance is assistance and supervision ce and <u>constant supervision</u>	berformance, <u>lead and/or teach c</u> of performance, supervise others id quality required by industry, wi required by industry without a	t <u>thers</u> s ithout supervision <u>ssistance or supervision</u>
Task 5 Learning Needs		Use: Knowledge, Skills and Abiliti	1 - Daily	2 - Often	3 - Seldom	4 - Never
Sub-Tasks Learning Objectives to be completed Comments	SUB-TASK 5.06 Learning Objective Diagnoses diesel engine support systems JP Sign-off	5.06.01 Select and use tools and equipment such as fuel pressure gauges, vacuum gauges, scan tool, pyrometer and DVOM Rating Complete Proof Use	5.06.02 Identify type of diesel fuel delivery systems such as direct injection, indirect (pre- combustion) injection and common rail systems Rating Complete Proof Use	5.06.03 Follow pressure-handling procedures for testing diesel fuel systems in order to attain a safe pressure according to manufacturers' specifications Rating Complete Proof Use	5.06.04 Inspect and test diesel fuel properties such as quality, colour and odour Rating Complete Proof Use	5.06.05 Perform diesel fuel system tests such as pressure, volume and restriction Rating Complete Proof Use
		5.06.06 Check diesel system parameters such as timing and fuel rate Rating Complete Proof Use	5.06.07 Isolate diesel system problems such as engine misfires and lack of power Rating Complete Proof Use	5.06.08 Check condition of pre- heating components such as glow plugs, air heaters and fuel heaters Rating Complete Proof Use	5.06.09 Test diesel particulate filters for conditions such as inlet and outlet temperatures and pressures using a scan tool Rating Complete Proof Use	5.06.10 Interpret and analyze results of functional tests and inspections to determine required repair Rating Complete Proof Use

6 - B		Knowledge, Skills and Abilitie	es - Competencies			
5 questions on the IP	SUB-TASK	6.01.01	6.01.02	6.01.03	6.01.04	6.01.05
exam	6.01	Select and use repair tools and	Select repair parts and materials	Remove, clean and replace	Perform fuel system	Complete repair by verifying
		equipment such as fuel pressure	such as gaskets, sealants and	fuel system components	maintenance procedures	system's function and
Learning Outcome	Learning Objective	gauge, fuel pressure relief	tastening devices according to	such as fuel filters, injectors	such as fuel injector flushes	performance
Repairs engine support	Repairs gasoline	storage equipment	manufacturers' specifications	and pumps		
systems	delivery systems					
		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
		Proof	Proof	Proof	Proof	Proof
Journeyperson	JP Sign-off	Use	Use	Use	Use	Use
Sign-off						
Task 6						
	SUB-TASK	6.02.01	6.02.02	6.02.03	6.02.04	6.02.05
Complete	6.02	Select and use tools and	Select repair parts and materials	Remove, replace, reconditioning	Measure and adjust	Complete repair by verifying
		equipment such as can tool,	fastening devices according to	manufacturers' procedures and	clearances such as spark	system's function and
Incomplete	Learning Objective	spark plug gappers	repair requirements and	specifications	clearances	performance
	Repairs ignition	opant plag gapporo	manufacturers' specifications		oloaranooo	
— • • • • • • • • • • • • • • • • • • •	systems		.			
Task 6		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
Learning Needs		Proof	Proof		Proof	
Sub Taaka	JP Sign-off	Use	Use	Use	Use	Use
Sub-Tasks						
to be completed	SUB-TASK	6.03.01	6 03 02	6 03 03	6 03 04	6 03 05
Comments	6.03	Select and use tools and	Select repair parts and materials	Remove and replace	Prime Jubricate and service	Maintain intake system such
Commente	0.00	equipment such as scan tool.	such as gaskets, sealants and	intake/exhaust systems	turbo superchargers	as cleaning throttle valve.
	Learning Objective	hand tools, torches, MIG	fastening devices according to	components such as		servicing mass airflow
	Repairs intake/ exhaust	welders and pressure relief	manufacturers' specifications	manifolds, mufflers and		sensors and replacing air
	systems	devices		intercoolers		filter
		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
		Proof	Proof	Proof	Proof	Proof
	JP Sign-off	Use	Use	Use	Use	Use
		6.03.06				
		Complete repair by verifying				
		system's function and				
		performance				
		Rating Complete				
		USe				
	L					

6 - B (cont'd) <u>Learning Outcome</u> Repairs engine support		Rating: 6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision 2 - Complete a task with some assistance and supervision 1 - Complete task with assistance and constant supervision					
systems		Type of Proof:	O - Observation	I - Interview	D - Documentation		
Task 6 Learning Needs		Use: Knowledge, Skills and Abiliti	1 - Daily es - Competencies	2 - Often	3 - Seldom	4 - Never	
Sub-Tasks Learning Objectives to be completed Comments	SUB-TASK 6.04 Learning Objective Repairs emission systems JP Sign-off	6.04.01 Select and use tools and equipment such as hand tools, scan tool and leak detection equipment Rating Complete Proof Use	6.04.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications Rating Complete Proof Use	6.04.03 Remove and replace emission system components such as sensors, valves and modules Rating Complete Proof Use	6.04.04 Maintain emission system such as cleaning EGR valves/passages and replacing filters Rating Complete Proof Use	6.04.05 Complete repair by verifying system's function and performance Rating Complete Proof Use	
	SUB-TASK 6.05 Learning Objective Repairs accessory drive systems and mounts JP Sign-off	6.05.01 Select and use tools and equipment such as scan tool, hand tools, tension relief devices, pullers and installers Rating Complete Proof Use	6.05.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications Rating Complete Proof Use	6.05.03 Remove and replace accessory drive system components such as tensioners, belts and pulleys Rating Complete Proof Use	6.05.04 Remove and replace mounts Rating Complete Proof Use	6.05.05 Adjust accessory system components such as V-belts and serpentine belts Rating Complete Proof Use	
		6.05.06 Complete repair by verifying system's function and performance Rating Complete Proof Use					

6 - B		Knowledge, Skills and Abilitie	es - <u>Competencies</u>			
(cont'd) <u>Learning Outcome</u> Repairs engine support systems	SUB-TASK 6.06 <u>Learning Objective</u> Repairs diesel engine support systems	6.06.01 Select and use repair tools and equipment such as hand tools, specialized pressure gauges and scan tool	6.06.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications	6.06.03 Depressurize diesel system in order to remove and disassemble system	6.06.04 Remove, disassemble and inspect diesel fuel system for conditions such as damage and wear	6.06.05 Clean and repair diesel fuel system components such as high pressure lines
Task 6 Learning Needs	JP Sign-off	Rating Complete Proof International Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
Sub-Tasks Learning Objectives to be completed Comments		6.06.06 Fit and replace diesel fuel system components and parts	6.06.07 Reassemble diesel system components and perform measurements	6.06.08 Torque components according to sequence and specifications	6.06.09 Pressurize and bleed system	6.06.10 Perform diesel fuel system timing procedures
		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		6.06.11 Complete repair by verifying system's function and performance				
		Rating Complete Proof Use				

Automotive Service Technician BLOCK C 16% - 20 questions on the IP exam		Rating:	 6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision 2 - Complete a task with some assistance and supervision 1 - Complete task with assistance and constant supervision 					
Learning Category VEHICLE MANAGEMENT		Type of Proof:	O - Observation	I - Interview	D - Documentation	4 - Never		
3131EM3		036.	i - Daily	2 - Onen	S-Seldom	4 - 116761		
Task 7 - C		Knowledge, Skills and Abiliti	es - <u>Competencies</u>	7.04.02	7.01.04	г		
exam	7.01	Distinguish between OBD I and OBD II diagnostic	Select and use scan tool to read codes such as	Perform functional tests to find on-demand codes	Refer to manufacturers" diagnostic sequence for code	e		
Learning Outcome Diagnoses vehicle	Learning Objective Reads diagnostic	systems to determine tools used, data link connection (DLC) location and system	powertrain control module (PCM) and transmission		definition			
management systems	trouble codes (DTCs)	Rating Complete	Rating Complete	Rating Complete Proof	Rating Complete Proof			
Journeyperson Sign-off Task 7	JP Sign-off	Use	Use	Use	Use			
Complete	SUB-TASK 7.02	7.02.01 Select and use scan tool	7.02.02 Use DVOM to monitor	7.02.03 Select and organize relevant	7.02.04 Record parameters for			
Incomplete	Learning Objective Monitors parameters	to monitor parameters such as TPS, EGR and intake air temperature (IAT)	parameters	results	diagnosis			
Task 7 Learning Needs	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use			
Sub-Tasks Learning Objectives								
to be completed Comments	SUB-TASK 7.03	7.03.01 Interpret relative parameters	7.03.02 Determine faulty circuitry and	7.03.03 Refer to recorded				
	Learning Objective Interprets test results	manufacturers' specifications	components	diagnosis				
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use				
	SUBTASK	7.04.01	7.04.02	1				
	7.04	Select and use tools such as DVOM, jumper wires, circuit tester and break- out box to test system circuitry and	Determine faulty circuitry and components					
	Tests system circuitry and components	components such as wiring, sensors and modules according to manufacturers' specifications						
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use					

8 - C		Knowledge, Skills and Abilitie	es - <u>Competencies</u>		
7 questions on the IP exam <u>Learning Outcome</u> Repairs vehicle management systems	SUB-TASK 8.01 <u>Learning Objective</u> Updates component software	8.01.01 Select and use scan tool to update module software	8.01.01 Program modules using manufacturers' specifications and updated documentation such as service bulletins	8.01.03 Configure modules according to vehicle requirements and options	8.01.04 Verify operation of updated modules
Journeyperson Sign-off	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof
Complete Incomplete	SUB-TASK 8.02 Learning Objective Replaces components	8.02.02 Select and use tools and equipment such as hand tools, scan tool and specialized tools	8.02.02 Follow vehicle-specific cautionary procedures such as using anti-static straps and disabling restraint systems	8.02.03 Transfer module-specific data to component	8.02.04 identify and install compatible electronic components according to the vehicle specifications
Task 8 Learning Needs Sub-Tasks	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
Learning Objectives to be completed Comments	SUB-TASK 8.03 <u>Learning Objective</u> Verifies vehicle management system	8.03.01 Perform road test completing a OBD II drive cycle	8.03.02 Perform road test for OBD I vehicles	8.03.03 Select and use scan tool to verify and confirm system repair	
	repair JP Sign-off	Rating Complete Proof International Complete Use	Rating Complete Proof Use	Rating Complete Proof Use	

Automotive Service Technician BLOCK D 14% - 17 questions on the		Rating:	 6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision 2 - Complete a task with some assistance and supervision 				
IP exam <u>Learning Category</u> DRIVE LINE SYSTEMS		Type of Proof:	 Complete task with assistant Observation Daily 	ce and <u>constant supervision</u> I - Interview	D - Documentation	4 - Never	
9 - D		Knowledge, Skills and Abilitie		0.01.03	0.01.04	0.01.05	
9 questions on the IP	50B-TASK	9.01.01 Perform road test to identify	9.01.02 Select and use diagnostic	9.01.03 Identify type of drive shaft and axle	9.01.04	9.01.05 Perform functional tests as	
Learning Outcome	9.01 Learning Objective	drive shaft and axle concerns such as vibrations and	tools such as sirometer, inclinometer, dial indicator	system such as single or multiple piece drive shaft, constant velocity (CV), full-floating and semi-floating	axle components in accordance with manufacturers' specifications and inspection procedures	per manufacturers' procedures and	
Diagnoses drive line	Diagnoses drive shafts	noises		axles		specifications	
systems	and axles JP Sign-off	Rating Complete Proof Use	Rating Complete Proof International Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	
Sign-off Task 9 Complete		9.01.06 Interpret and analyze results of functional tests and inspections to determine required repair					
Task 9		Rating Complete Proof Use					
Learning Needs	l						
Sub-Tasks Learning Objectives to be completed Comments	SUB-TASK 9.02 <u>Learning Objective</u> Diagnoses manual transmissions/	9.02.01 Perform road test to identify manual transmission/ transaxle concerns such as vibrations, noises and driveability	9.02.02 Select and use diagnostic tools such as sirometer, stethoscope and hand tools	9.02.03 Identify model of manual transmission/transaxle	9.02.04 Check fluid level and condition, inspect for leaks or damage	9.02.05 Inspect manual transmission/transaxle components in accordance with manufacturers' specifications and inspection procedures	
	transaxles JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	
		9.02.06 Interpret and analyze results of functional tests and inspections to determine required repair		· 1			
		Rating Complete Proof Internet Use					



9 - D (cont'd) <u>Learning Outcome</u> Diagnoses drive line	Rating: 6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and guality of performance required by industry without assistance or supervision 2 - Complete a task with some assistance and supervision 1 - Complete task with assistance and constant supervision					
systems		Type of Proof:	O - Observation	I - Interview	D - Documentation	
Task 9 Learning Needs		Use: Knowledge, Skills and Abiliti	1 - Daily es - Competencies	2 - Often	3 - Seldom	4 - Never
Sub-Tasks Learning Objectives to be completed Comments	SUB-TASK 9.06 Learning Objective Diagnoses final drive assemblies JP Sign-off	9.06.01 Perform road test to identify final drive concerns such as vibrations, noises and driveability Rating Complete Proof Use	9.06.02 Identify type and model of final drive assembly Rating Complete Proof Use	9.06.03 Check fluid level and condition, inspect for leaks or damage Rating Complete Proof Use	9.06.04 Select and use diagnostic tools such as scan tool, chassis ears and hand tools Rating Complete Proof Use	9.06.05 Inspect final drive assembly components in accordance with manufacturers' specifications and inspection procedures Rating Complete Proof Use
		9.06.06 Perform functional tests as per manufacturers' procedures and specifications Rating Complete Proof Use	9.06.07 Interpret and analyze results of functional tests and inspections to determine required repair Rating Complete Proof Use		<u></u>	



10 - D (cont'd) <u>Learning Outcome</u> Repairs drive line systems		Rating:	 6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision 2 - Complete a task with some assistance and supervision 1 - Complete task with assistance and constant supervision 				
		Type of Proof:	O - Observation	I - Interview	D - Documentation		
Task 10 Learning Needs		Use: Knowledge, Skills and Abiliti	1 - Daily	2 - Often	3 - Seldom	4 - Never	
Sub-Tasks	SUB-TASK	10 05 01	10 05 02	10.05.03	10.05.04	10.05.05	
Learning Objectives	10.05	Determine type of transfer	Select and use service tools	Select repair parts and materials such as gaskets, fluids, seals and	Remove, replace, recondition or service components as per	Complete repair by verifying	
Comments	Learning Objective Repairs transfer cases	automatic	tools, presses and hand tools	lubricants according to repair requirements and manufacturers' specifications	manufacturers' procedures and specifications	and performance	
	JP Sign-off	Rating Complete Proof International Use	Rating Complete Proof International Use	Rating Complete Proof International Complete Use	Rating Complete Proof Internet Use	Rating Complete Proof Use	
	SUB-TASK 10.06 <u>Learning Objective</u> Repairs final drive assemblies	10.06.01 Determine type of final drive assembly such as integral, removable and limited slip	10.06.02 Select and use service tools such as scan tool, measuring tools, presses and hand tools	10.06.03 Select repair parts and materials such as gaskets, fluids, seals and lubricants according to repair requirements and manufacturers' specifications	10.06.04 Remove, replace, recondition or service components as per manufacturer's procedures and specifications	10.06.05 Complete repair by verifying system's function, driveability and performance	
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	



11 - E (cont'd) <u>Learning Outcome</u> Diagnoses electrical systems and components	Rating: 6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision 1 - Complete task with some assistance and supervision 1 - Complete task with assistance and constant supervision Type of Proof: O - Observation I - Interview D - Documentation					
				2 Offen	2 Coldom	1 Novor
Task 11		Use:	I - Dally	z - Oiten	3 - Seidom	4 - Never
Learning Needs		Knowledge, Skills and Abilitie	es - <u>Competencies</u>		1	
Sub-Tasks Learning Objectives to be completed Comments	SUB-TASK 11.03 Learning Objective Diagnoses lighting and winer systems	11.03.01 Inspect components and wires for signs of wear, damage or failure	11.03.02 Inspect connectors for conditions such as corrosion, poor contacts and damaged terminals	11.03.03 Select and use diagnostic tools and equipment such as DVOM, scan tool and circuit tester	11.03.04 Interpret and follow wiring diagrams	11.03.05 Interpret viewed values and codes to determine condition of systems and components
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		11.03.06 Determine and perform tests such as voltage drop and resistance check to pinpoint failure Rating Complete Proof Use	11.03.07 Interpret and analyze results of functional tests and inspections to determine required repair Rating Complete Proof Use			
	SUB-TASK 11.04 <u>Learning Objective</u> Diagnoses entertainment systems	11.04.01 Inspect components and wires for signs of wear, damage or failure	11.04.02 Inspect connectors for conditions such as corrosion, poor contacts and damaged terminals	11.04.03 Select and use diagnostic tools and equipment such as DVOM, scan tool and circuit tester	11.04.04 Interpret and follow wiring diagrams	11.04.05 Interpret viewed values and codes to determine condition of systems and components
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		11.04.06 Determine and perform tests such as voltage drop and resistance check to pinpoint failure	11.04.07 Identify presence of aftermarket devices and ensure correct operation	11.04.08 Activate system self- diagnosis function to retrieve trouble codes	11.04.09 Interpret and analyze results of functional tests and inspections to determine required repair	
		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	



12 - E 5 questions on the IP exam <u>Learning Outcome</u> Repairs electrical systems and components		Rating:	 6 - Expert, perform a task beyon 5 - Highly skilled, perform a task 4 - Meet task timelines and perf 3 - Complete a task to the levent 2 - Complete a task with some a 1 - Complete task with assistant 	nd expected level and quality of p to the <u>highest level</u> and quality orm tasks to the highest level ar <u>and quality of performance</u> <u>assistance</u> and supervision ce and <u>constant supervision</u>	performance, <u>lead and/or teach o</u> of performance, supervise others Id quality required by industry, wi required by industry without as	thers 5 thout supervision <u>ssistance or supervision</u>
		Type of Proof:	O - Observation	I - Interview	D - Documentation	
		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never
Journeyperson Sign-off		Knowledge Skills and Abiliti	es - Competencies			
Task 12	SUB-TASK	12.01.01	12.01.02	12.01.03	12.01.04	12.01.05
Complete	12.01	Select and use tools and equipment such as scan tool,	Select repair parts and materials such as lubricants and fastening devices according to repair	Remove components to access defective parts such	Replace or repair components according to	Determine component serviceability according to
	Learning Objective Repairs starting/ charging systems and	specialized tools	requirements and manufacturers' specifications	batteries	and recommendations	effectiveness
Task 12 Learning Needs	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
Sub-Tasks Learning Objectives to be completed Comments		12.01.06 Complete repair by verifying system's function and performance Rating Complete Proof Insert Itse		<u> </u>	<u> </u>	
	SUB-TASK	12.02.01	12.02.02	12.02.03	12.02.04	12.02.05
	12.02 Learning Objective Repairs basic wiring and electrical systems	Select and use tools and equipment such as hand tools and soldering equipment	Select repair parts and materials such as terminals, insulators and fastening devices according to repair requirements and manufacturers' specifications	Remove components to access defective parts such as wiring harnesses, connectors, relays and fusible links	Replace or repair components according to manufacturers' specifications and recommendations	Determine component serviceability according to parts availability and cost effectiveness
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof International Use
		12.02.06 Repair wiring using methods such as splicing, terminal replacement, soldering and crimping	12.02.07 Complete repair by verifying system's function and performance			
		Rating Complete Proof Use	Rating Complete Proof Use			



12 - E (cont'd) <u>Learning Outcome</u> Repairs electrical systems		Rating:	 6 - Expert, perform a task beyond expected level and quality of performance, lead and/or teach others 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision 2 - Complete a task with some assistance and supervision 1 - Complete task with assistance and constant supervision 					
and components		Type of Proof:	O - Observation	I - Interview	D - Documentation			
—		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never		
Learning Needs		Knowledge, Skills and Abiliti	ies - <u>Competencies</u>					
Sub-Tasks Learning Objectives	SUB-TASK 12.06	12.06.01 Select and use tools and equipment such as hand tools, specialized tools and	12.06.02 Select repair parts and materials according to repair requirements and	12.06.03 Replace, repair and program components according to manufacturers' specifications	12.06.04 Repair wiring using methods such as splicing, terminal replacement, soldering and	12.06.05 Complete repair by verifying system's function and performance		
Comments	Repairs electrical accessories	DVOM Rating Complete	manufacturers' specifications	and recommendations	crimping Bating Complete	Rating Complete		
	JP Sign-off	Proof Use	Proof Use	Proof Use	Proof Use	Proof Use		
	SUB-TASK 12.07 Learning Objective Installs electrical	12.07.01 Select and use tools and equipment such as hand tools, specialized tools and DVOM	12.07.02 Determine compatibility of component with vehicle	12.07.03 Select parts and materials such as according to installation requirements and manufacturers' specifications	12.07.04 Reconfigure vehicle control module to allow operation of accessories	12.07.05 Verify installed components' operation		
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use		
		12.07.06 Complete installation by verifying system's function and performance						
		Rating Complete Proof Use						

12 - E		Knowledge, Skills and Abilitie	es - <u>Competencies</u>			
(cont'd)	SUB-TASK	12.08.01	12.08.02	12.08.03	12.08.04	12.08.05
	12.08	Select and use tools and	Select repair parts and	Replace or repair	Repair wiring using methods	Program modules to vehicle's
		equipment such as scan tool,	materials according to repair	components according to	such as splicing, terminal	calibration
Learning Outcome	Learning Objective	hand tools and DVOM	requirements and	manufacturers' specifications	replacement, soldering and	
Repairs electrical systems	Repairs instrumentation		manufacturers specifications	and recommendations	chimping	
and components	and information					
	displays	Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
		Proof	Proof	Proof	Proof	Proof
-	JP Sign-off	Use	Use	Use	Use	Use
lask 12		40.00.00	40.00.07			
Learning Needs		12.08.06	12.08.07			
Out. Taska		Recalibrate compass	Complete repair by verifying			
Sub-Tasks			performance			
Learning Objectives			ponomianeo			
to be completed						
Comments		Rating Complete	Pating Complete			
		Proof	Proof			
			<u> </u>			
	L					

13 - E 5 questions on the IP exam <u>Learning Outcome</u> Diagnoses HVAC and		Rating:	 6 - Expert, perform a task <u>beyond expected level and quality</u> of performance, <u>lead and/or teach others</u> 5 - <u>Highly skilled</u>, perform a task to the <u>highest level</u> and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the <u>level and quality of performance required by industry without assistance or supervision</u> 2 - Complete a task with <u>some assistance</u> and supervision 1 - Complete task with assistance and constant supervision 				
comfort control systems		Type of Proof:	O - Observation	I - Interview	D - Documentation		
		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never	
Journeyperson Sign-off		Knowledge, Skills and Abiliti	es - Competencies				
Task 13	SUB-TASK	13.01.01	13.01.02	13.01.03	13.01.04	13.01.05	
Complete	13.01	Inspect components for wear, damage and defects	Inspect connectors for conditions such as corrosion, poor contacts and damaged	Select and use diagnostic tools and equipment such as DVOM, scan tool, circuit	Interpret and follow wiring diagrams and vacuum and air flow schematics	Interpret viewed values and codes to determine condition of systems and components	
Incomplete	Diagnoses air flow control systems		terminals	tester and vacuum pumps			
Task 13	IP Sign-off	Rating Complete Proof	Rating Complete Proof	Rating Complete Proof International Complete	Rating Complete Proof	Rating Complete Proof Ise	
Learning Neeus		036	036	036	036	036	
Sub-Tasks Learning Objectives to be completed Comments		13.01.06 Activate system self- diagnosis function to retrieve trouble codes	13.01.07 Check electronically-controlled system operation for conditions such as blown fuses, seized motors and broken wires	13.01.08 Determine and perform tests such as voltage drop and resistance check to pinpoint failure	13.01.09 Inspect air flow circulation to identify problems such as partially open/closed doors, restricted cabin filters and dead animals	13.01.10 Verify full range of fan operation	
		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	
		13.01.11 Interpret and analyze results of functional tests and inspections to determine required repair					
		Rating Complete Proof Use					

13 - E		Knowledge, Skills and Abiliti	es - <u>Competencies</u>			
(cont'd)	SUB-TASK 13.02	13.02.01 Inspect components for wear, damage and defects	13.02.02 Select and use diagnostic tools and equipment such as	13.02.03 Interpret pressure gauge readings	13.02.04 Inspect connectors for conditions such as corrosion,	13.02.05 Interpret and follow wiring diagrams
Learning Outcome Diagnoses HVAC and	Learning Objective Diagnoses refrigerant		Freon leak detector, DVOM, circuit tester, AC machine and black lights		poor contacts and damaged terminals	
Connort Control Systems	JP Sign-off	Rating Complete Proof	Rating Complete Proof	Rating Complete Proof	Rating Complete Proof	Rating Complete Proof
Task 13 Learning Needs		13.02.06	13.02.07	13.02.08	13.02.09	13.02.10
Sub-Tasks Learning Objectives to be completed		Check electronically- controlled system operation for conditions such as blown fuses and broken wires	Determine and perform tests such as voltage drop and resistance check to pinpoint failure	Perform Freon leak detection and determine source of leakage	Identify compatibility of refrigerant with systems and tools	Pressurize systems with nitrogen to locate leaks
Comments		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		13.02.11 Interpret and analyze results of functional tests and inspections to determine required repair				
		Rating Complete Proof Use				
	SUB-TASK 13.03 Learning Objective Diagnoses heating systems	13.03.01 Verify customer complaint such as no heat, erratic idling and odours to guide the diagnostic process	13.03.02 Determine diagnostic sequence as per manufacturers' specifications	13.03.03 Depressurize cooling system before removing radiator cap to avoid personal injury	13.03.04 Determine and perform diagnostic tests such as checking coolant level, pressure, flow and temperature	13.03.05 Identify faulty system such as base engine or HVAC
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		13.03.06 Interpret and analyze findings of tests such as low coolant level, inoperative blend doors and insufficient air flow to identify defective components and determine required repair				
		Rating Complete Proof Use				
			-			

14 - E 3 questions on the IP exam Learning Outcome		Rating:	 6 - Expert, perform a task <u>beyond expected level and quality</u> of performance, <u>lead and/or teach others</u> 5 - <u>Highly skilled</u>, perform a task to the <u>highest level</u> and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the <u>level and quality of performance required by industry without assistance or supervision</u> 2 - Complete a task with some assistance and supervision 			
Repairs HVAC and comfort control systems		Type of Proof:	1 - Complete task with assistant O - Observation	ce and <u>constant supervision</u> I - Interview	D - Documentation	
Journeyperson		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never
Sign-off		Knowledge, Skills and Abiliti	es - <u>Competencies</u>			
Task 14	SUB-TASK	14.01.01	14.01.02	14.01.03	14.01.04	14.01.05
Complete	14.01	Select and use tools and equipment such as hand tools scan tool and	Select repair parts and materials such as gaskets, sealants and fastening devices according to	Follow repair sequence as per manufacturers'	Recover refrigerant and evacuate air conditioning system according to	Access faulty components such as blend doors, blower motors and cabin filters
Incomplete	Repairs air flow control systems	specialized tools	repair requirements and manufacturers' specifications		jurisdictional regulations	
Task 14 Learning Needs	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof International Use	Rating Complete Proof Use	Rating Complete Proof Use
Sub-Tasks Learning Objectives to be completed Comments		14.01.06 Remove, repair and replace faulty components such as control units, connectors, blend door motors and blower motor resistors	14.01.07 Clean and deodorize air flow systems with materials such as compressed air and pressurized deodorizers	14.01.08 Complete repair by verifying system's function and performance		<u> </u>
		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use		
	SUB-TASK 14.02 Learning Objective Repairs refrigerant	14.02.01 Select and use tools and equipment to evacuate and recharge system and to identify types of refrigerant	14.02.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications	14.02.03 Follow repair sequence as per manufacturers' specifications	14.02.04 Recover refrigerant and evacuate air conditioning system according to jurisdictional regulations	14.02.05 Remove and replace faulty components such as switches, hoses and expansion valves
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		14.02.06 Recharge system to recomme3nded amounts of refrigerant oils and refrigerants	14.02.07 Clean and deodorize air flow systems with materials such as compressed air and pressurized deodorizers	14.02.08 Convert systems to run on other refrigerants as per manufacturers' requirements by performing tasks such as replacing fittings and adding refrigerant oil	14.02.09 Complete repair by verifying system's function and performance	
		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	

14 - E		Knowledge, Skills and Abiliti	es - <u>Competencies</u>			
(cont'd)	SUB-TASK	14.03.01	14.03.02	14.03.03	14.03.04	14.03.05
	14.03	Select and use tools and equipment such as hand tools, scan tool and DVOM	Select repair parts and materials such as gaskets, sealants and fastening devices according to	Follow repair sequence as per manufacturers' specifications	Depressurize cooling system before removing radiator cap to avoid personal injury	Fill and bleed cooling system using vacuum fill equipment
<u>Learning Outcome</u>	Bonairs boating		repair requirements and	00000000		
Diagnoses HVAC and	systems		manufacturers specifications			
connort control	Systems	Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
		Proof	Proof	Proof	Proof	Proof
Task 14	JP Sign-off	Use	Use	Use	Use	Use
Learning Needs	-					
		14.03.06	14.03.07	14.03.08		
Sub-Tasks		Remove and replace faulty	Clean and deodorize air flow	Complete repair by verifying		
Learning Objectives		components such as blend	systems with materials such	system's function and		
to be completed			pressurized deodorizers	performance		
Comments			F			
		Rating Complete	Rating Complete	Rating Complete		
		Proof	Proof	Proof		
		Use	Use	Use		

Automotive Service Technician BLOCK F 7% - 9 questions on the IP exam		Rating:	 6 - <u>Expert</u>, perform a task <u>beyor</u> 5 - <u>Highly skilled</u>, perform a task 4 - Meet task timelines and perform 3 - <u>Complete a task to the leve</u> 2 - Complete a task with <u>some a</u> 1 - Complete task with assistant 	 veyond expected level and quality of performance, lead and/or teach others a task to the highest level and quality of performance, supervise others I perform tasks to the highest level and quality required by industry, without supervision level and quality of performance required by industry without assistance or supervision me assistance and supervision istance and constant supervision 			
Learning Category STEERING AND SUSPENSION, BRAKING, CONTROL SYSTEMS, TIRES, HUBS AND WHEEL		Type of Proof: Use:	O - Observation 1 - Daily	I - Interview 2 - Often	D - Documentation 3 - Seldom	4 - Never	
BEARINGS		Knowledge Skills and Abiliti	es - Competencies				
	SUB-TASK	15.01.01	15.01.02	15.01.03	15.01.04	15.01.05	
15 - F 5 questions on the IP exam	15.01 <u>Learning Objective</u> Diagnoses steering,	Perform road test to identify steering or suspension concerns such as pull, vibrations and extent of	Determine type of steering and control system such as rack-and- pinion, recirculating ball, hydraulic, electric and four-wheel steer	Determine type of suspension and control system such as MacPherson strut, leaf spring, standard and active	Select and use diagnostic tools such as scan tool, pressure gauge and measuring tools	Inspect vehicle's steering, suspension and control components in accordance with manufacturers' specifications and inspection procedures	
<u>Learning Outcome</u> Diagnoses steering and suspension, braking, control systems, tires, wheels, hubs and wheel bearings	suspension and control systems JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	
Journeyperson Sign-off Task 15		15.01.06 Perform functional tests as per manufacturers' procedures and specifications	15.01.07 Interpret and analyze results of functional tests and inspections to determine required repair				
Complete		Rating Complete Proof Use	Rating Complete Proof Use				
Task 15	SUB-TASK	15 02 01	15 02 02	15 02 03	15 02 04	15 02 05	
Learning Needs Sub-Tasks Learning Objectives to be completed	15.02 Learning Objective Diagnoses braking and control systems	Perform road test to identify braking concerns such as vibrations, noises and lack of brake assist	Determine type of braking and control system such as hydro- boost, vacuum assist, ABS/TCS, self-regulating and regenerating (hybrid)	Identify ABS, TCS and stability control system components and relate the operation of those system components to the vehicle and other systems	Select and use diagnostic tools such as measuring tools, scan tool and pressure gauge	Inspect vehicle's braking and control components and fluids in accordance with manufacturers' specifications and inspect procedures	
Comments JP Sign-off	JP Sign-off	Rating Complete Proof International Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	
		15.02.06 Perform functional tests as per manufacturers' procedures and specifications	15.02.07 Interpret and analyze results of functional tests and inspections to determine required repair				
		Rating Complete Proof Use	Rating Complete Proof Use				

15 - F		Knowledge, Skills and Abiliti	es - <u>Competencies</u>			
5 questions on the IP	SUB-TASK	15.03.01	15.03.02	15.03.03	15.03.04	15.03.05
exam	15.03	Perform road test to identify	Select and use diagnostic	Inspect tires, wheels and	Listen for abnormal noises	Inspect hubs or wheel
Learning Outcome Diagnoses steering and suspension, braking, control systems, tires, wheels, hubs and wheel	tire, wheel, hubs or wheel bearings concerns such as vibrations, noises and pulls	tools such as measuring tools, pressure gauge, chassis ears and stethoscope	hubs for damage, defects, irregular wear, and correct application and size	such as growl, rumble or whine and interpret source and cause of these noises	bearings for excessive play or noise	
wheel bearings	bearings	Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
	JP Sign-off	Use	Use	Use	Use	Use
Task 15		15.03.06	15.03.07			
Learning Needs		Perform functional tests as	Interpret and analyze results			
_		per manufacturers'	of functional tests and			
Sub-Tasks		procedures and	inspections to determine			
Learning Objectives to be completed		specifications	required repair			
Comments		Rating Complete Proof Use	Rating Complete Proof Use			

16 - F 10 questions on the IP exam <u>Learning Outcome</u> Repairs steering and suspension, braking, control systems, tires, wheels, hubs and wheel bearings		Rating: Type of Proof:	 6 - Expert, perform a task beyor 5 - Highly skilled, perform a task 4 - Meet task timelines and perfr 3 - Complete a task to the level 2 - Complete a task with some a 1 - Complete task with assistant O - Observation 	d expected level and quality of p to the <u>highest level</u> and quality orm tasks to the highest level an and quality of performance r ssistance and supervision and <u>constant supervision</u> I - Interview	performance, <u>lead and/or teach o</u> of performance, supervise others d quality required by industry, wi equired by industry without as D - Documentation	thers thout supervision ssistance or supervision
		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never
Journeyperson		Knowledge, Skills and Abiliti	es - Competencies			
Sign-off Task 16 Complete	SUB-TASK 16.01 Learning Objective Repairs steering, suspension and control systems JP Sign-off	16.01.01 Select and use service tools such as scan tool, pullers, presses and hand tools Rating Complete Proof Use	16.01.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications Rating Complete Proof Use	16.01.03 Remove, replace, recondition or service components as per manufacturers' procedures and specifications Rating Complete Proof Use	16.01.04 Perform adjustments such as wheel alignment, tire pressure and ride height adjustment Rating Complete Proof Use	16.01.05 Complete repair by verifying system's function and performance Rating Complete Proof Use
Learning Needs Sub-Tasks Learning Objectives to be completed	SUB-TASK 16.02	16.02.01 Determine type of braking and control system such as hydro-	16.02.02 Select and use service tools such as scan tool, pressure	16.02.03 Select repair parts and materials such as gaskets, sealants and	16.02.04 Remove, replace, recondition or service components as per	16.02.05 Complete repair by verifying system's function and
Comments	Learning Objective Repairs braking and control systems	boost, vacuum assist, ABS/TCS, self-regulating and regenerating (hybrid)	gauges, measuring tools and hand tools	fastening devices according to repair requirements and manufacturers' specifications	manufacturers' procedures and specifications	performance
	JP Sign-off	Proof Use	Proof Use	Proof Use	Proof Use	Proof Use
	SUB-TASK 16.03 Learning Objective Repairs tires, wheels, bubs and whool	16.03.01 Select and use service tools such as scan tool, wheel balancers, tire changing machines and tire pressure monitoring tools	16.03.02 Inspect and perform manufacturer-approved procedures such as dismounting and patching	16.03.03 Reset, reprogram and calibrate tire pressure monitor systems	16.03.04 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications	16.03.05 Remove, replace and service wheels, hubs and wheel bearings as per manufacturers' procedures and specifications
	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		16.03.06 Complete repair by verifying system's function and performance				
		Rating Complete Proof International Use				33

Automotive Service		Knowledge, Skills and Abilitie	es - <u>Competencies</u>			
Technician BLOCK G	SUB-TASK 17.01	17.01.01 Follow manufacturer's stated safety precautions and	17.01.02 Identify type of occupant restraint systems such as	17.01.03 Inspect vehicle's restraint monitoring and warning	17.01.04 Inspect vehicle's restraint systems for defects such as tears frave and improper	17.01.05 Inspect vehicle's restraint systems for impediments to
7% - 9 questions on the IP exam	Learning Objective Diagnoses restraint systems	protocols	and single or multiple airbag systems	systems	modifications	covers and incorrect accessory placement
Learning Category BODY COMPONENTS, TRIM AND RESTRAINT SYSTEMS	JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating <u>Complete</u> Proof <u></u> Use <u></u>	Rating <u>Complete</u> Proof <u>Use</u>	Rating <u>Complete</u> Proof <u></u> Use <u></u>
17 - G 5 questions on the IP exam		17.01.06 Select and use diagnostic tools such as scan tool, hand tools and simulators	17.01.07 Perform functional tests as per manufacturers' procedures and specifications	17.01.08 Interpret and analyze results of functional tests and inspections to determine required repair		
Learning Outcome Diagnoses body components, trim and restraint systems		Rating Complete Proof Internet Use	Rating Complete Proof Internet Use	Rating Complete Proof Internet Use		
Journeyperson	SUB-TASK	17.02.01	17.02.02	17.02.03	17.02.04	
Sign-off Task 17	17.02	Perform road test to identify and locate wind noise or	Select and use diagnostic tools such as smoke	Perform tests such as smoke test, interior pressure test or	Interpret and analyze results of functional tests and	
Complete	Learning Objective Diagnoses wind noise,	rattles	machine, chassis ears and water hose	water test to isolate or locate cause of concern	inspections to determine required repair	
Incomplete	IP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof	
Task 17						
Learning Needs	SUB-TASK	17.03.01	17.03.02	[
Sub-Tasks Learning Objectives	17.03	Inspect interior and exterior components for flaws in proces such as fit finish and	Interpret and analyze results of inspections to determine			
to be completed Comments	Learning Objective Diagnoses interior and	function	required repair			
	and trim	Rating Complete	Rating Complete			
	JP Sign-off	Use	Use			
	SUB-TASK	17.04.01	17.04.02	17.04.03	17.04.04	
	17.04	Inspect latches, locks and movable glass for form, fit and function	Select and use diagnostic tools such as scan tool, DVOM, trim panel tools and hand tools	Perform electrical functional tests	Interpret and analyze results of inspections and functional tests to determine required repair	
	locks and movable	Define Original	Define	Define	Define	
	glass JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Complete Use Complete	Rating Complete Proof Complete Use Complete	
						24





Automotive Service		Rating:	6 - Expert, perform a task beyo	nd expected level and quality of p	performance, lead and/or teach o	others
Technician			5 - Highly skilled, perform a tas	< to the highest level and quality	of performance, supervise others	6
			4 - Meet task timelines and per	orm tasks to the highest level ar	nd quality required by industry, wi	thout supervision
BLOCK H			3 - Complete a task to the lev	el and quality of performance	required by industry without as	ssistance or supervision
4% - 5 questions on the IP			2 - Complete a task with some	assistance and supervision		
exam			1 - Complete task with assistan	ce and <u>constant supervision</u>		
Learning Category		Type of Proof:	O - Observation	I - Interview	D - Documentation	
HYBRID AND ALTERNATE						
FUEL SYSTEMS		Use:	1 - Daily	2 - Often	3 - Seldom	4 - Never
		Knowledge Skills and Abiliti	es - Competencies			
19 - H	SUB-TASK	19.01.01	19.01.02	19.01.03	19.01.04	19.01.05
3 questions on the IP	19.01	Prepare vehicle for service of	Select and use PPE and	Select and use tools and	Recognize safety hazards	Restrict access to work area
exam		system by isolating high	safety equipment specific to	equipment required to	specific to working on hybrid	using pylons
	Learning Objective	voltage system according to	hybrid systems such as	complete safety preparation	vehicles such as wet floors	
Learning Outcome	Implements hybrid	manufacturers' directions	high voltage retractor pole		and high voltages	
Diagnoses hybrid and	safety protocols		high voltage retractor pole			
alternate fuel systems		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
		Proof	Proof	Proof	Proof	Proof
	JP Sign-off	Use	Use	Use	Use	Use
Journeyperson						
Sign-off	SUB-TASK	19.02.01	19.02.02	19.02.03	19.02.04	19.02.05
Task 19	19.02	Identify type of hybrid system	Select and use diagnostic	Visually inspect hybrid	Retrieve diagnostic trouble	Ensure that safety protocols
			tools and equipment such as	system components for wear	, codes	have been implemented
Complete	Learning Objective		scan tool, specialized	damage and defects		
	Diagnoses hybrid					
	systems	Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete
		Proof	Proof	Proof	Proof	Proof
Task 19	JP Sign-off	Use	Use	Use	Use	Use
Learning Needs	. .					
		19.02.06	19.02.07			
Sub-Tasks		Isolate problem as per	Interpret and analyze results			
Learning Objectives		manufacturers' instructions	of functional tests and inspections to determine			
to be completed			required repair			
Comments						
		Rating Complete	Rating Complete			
		Proof	Proof			
		Use	Use			
				J		
1						

19 - H	Knowledge, Skills and Abilities - <u>Competencies</u>							
(cont'd)	SUB-TASK	19.03.01	19.03.02	19.03.03	19.03.04	19.03.05		
<u>Learning Outcome</u> Repairs body components, trim,	19.03 Learning Objective Diagnoses alternate fuel systems	Select and use tools and equipment such as fuel pressure gauges, vacuum gauges, scan tool, DVOM and laptops	Identify type of alternate fuel delivery systems such as injection and feedback, and external mixer systems	Check for leaks in system using methods such as soap and water, odour and gas detecting meter	Perform alternate fuel system pressure and restriction tests	Check alternate fuel system parameters such as timing and fuel rate		
restraint systems and		Rating Complete	Rating Complete	Rating Complete	Rating Complete	Rating Complete		
installed accessories	15.01 //	Proof	Proof	Proof	Proof	Proof		
	JP Sign-off	Use	Use	Use	Use	Use		
Task 19		19.03.06	19.03.07	19.03.08	19.03.09			
Learning Needs		Isolate alternate fuel system	Inspect alternate fuel system	Follow pressure-handling	Interpret and analyze results			
Sub-Tasks Learning Objectives to be completed		problems such as engine misfires and lack of power	storage vessel mounts and ventilation	fuel systems in order to attain a safe pressure according to manufacturers' specifications	of functional tests and inspections to determine required repair			
Comments		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use			

2 questions on the IP exam 5 - Highly skilled, perform a task to the highest level and quality of performance, supervise others 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision Learning Outcome Repairs hybrid and alternate fuel systems Type of Proof: O - Observation I - Interview D - Documentation
exam 4 - Meet task timelines and perform tasks to the highest level and quality required by industry, without supervision Learning Outcome 3 - Complete a task to the level and quality of performance required by industry without assistance or supervision Learning Outcome 2 - Complete a task with some assistance and supervision Repairs hybrid and alternate fuel systems 1 - Complete task with assistance and constant supervision Type of Proof: O - Observation I - Interview D - Documentation
Learning Outcome 2 - Complete a task to the level and quality of performance required by industry without assistance or supervision Repairs hybrid and alternate fuel systems 1 - Complete task with assistance and constant supervision Type of Proof: 0 - Observation I - Interview D - Documentation
Learning Outcome 2 - Complete a task with some assistance and supervision Repairs hybrid and alternate fuel systems 1 - Complete task with assistance and constant supervision Type of Proof: O - Observation I - Interview D - Documentation
Repairs hybrid and alternate fuel systems 1 - Complete task with assistance and constant supervision Type of Proof: O - Observation I - Interview D - Documentation
alternate fuel systems Type of Proof: O - Observation I - Interview D - Documentation
Type of Proof: O - Observation I - Interview D - Documentation
Journeyperson Use: 1 - Daily 2 - Often 3 - Seldom 4 - Never
Task 20 Knowledge, Skills and Abilities - Competencies
SUB-TASK 20.01.01 20.01.02 20.01.03 20.01.04 20.01.05
Complete 20.01 Select and use tools and Determine manufacturers' Deactivate electrical system Select repair parts and materials Remove and inspect hybrid
equipment such as safety specifications and repair according to manufacturers' such as wiring, fixes and fastering system components such as
Incomplete Learning Objective devices, specialized procedures for specific specifications and medices according to repair requirements and manufacturers' modules and inverters
Repairs hybrid systems voltmeter, scan tool and storage and control system procedures specifications
nand tools
Task 20 Rating Complete Rating Complete Rating Complete Rating Complete Rating Complete
Learning Needs Proof Proof Proof Proof Proof
JP Sign-off Use Use Use Use Use
Sub-Tasks
Learning Objectives 20.01.06 20.01.07
to be completed Replace components Complete repair by verifying
Comments according to manufacturers' system's function and
specifications performance
Rating Complete Rating Complete
Proof Proof Proof
Use Use

20 - H		Knowledge, Skills and Abilitie	es - <u>Competencies</u>			
(cont'd) Learning Outcome Repairs hybrid and	SUB-TASK 20.02 Learning Objective Repairs alternate fuel	20.02.01 Select and use tools and equipment such as hand tools, specialized pressure gauges, scan tool and laptop	20.02.02 Select repair parts and materials such as gaskets, sealants and fastening devices according to repair requirements and manufacturers' specifications	20.02.03 Depressurize alternate fuel system in order to remove and disassemble system	20.02.04 Remove, disassemble and inspect alternate fuel systems for conditions such as damage and wear	20.02.05 Clean and repair alternate fuel system components and parts
alternate fuel systems Task 20 Learning Needs	systems JP Sign-off	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
Sub-Tasks Learning Objectives to be completed Comments		20.02.06 Fit and replace alternate fuel system components and parts	20.02.07 Reassemble alternate fuel system components and perform measurements	20.02.08 Torque components according to sequence and specifications	20.02.09 Pressurize, bleed and purge system	20.02.10 Perform alternate fuel system timing procedures
		Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use	Rating Complete Proof Use
		20.02.11 Complete repair by verifying system's function and performance			I	
		Rating Complete Proof Use				
APPENDIX A

AUTOMOTIVE SERVICE TECHNICIAN NATIONAL OCCUPATIONAL ANALYSIS GLOSSARY OF TERMS

Ammeter	Instrument used to measure electrical current flow in a circuit
AVR	Alternator voltage regulator; refers to a device that is used to test generators/ alternators for electrical output, voltage and amperage
CAN	A protocol for communication between electronic/computer modules
CANBUS	Controller-area network is a vehicle bus standard designed to allow microcontrollers and devices to communicate with each other within a vehicle without a host computer
Condenser (A/C)	Device used in an air conditioning system to allow the dissipation of heat
Condenser (electrical)	Electrical device that acts to store an electrical charge preventing voltage surges
DVOM	Meter for measuring voltage, amperage, resistance (ohms) and is digital in its operation
Gerotor	A positive displacement pump which utilizes a drive shaft with an inner and outer rotor
Inclinometer	Device used to measure the incline of an object, measured in degrees
Jounce	The motion of a wheel that compresses its suspension. Full jounce refers to a wheel that is at the upper limits of its travel. Jounce is the opposite of rebound
Manometer	A graduated tube containing water which measures pressure/vacuum in units of water column



Micrometer	A precision measuring device for small distances
O ₂ Sensor	Device used to measure oxygen content of exhaust gases
OBD I and OBD II	On board diagnostics are part of a vehicle's engine management software used to monitor system performance. OBD II is a second generation program that performs as dictated by standards established by the Society of Automotive Engineers
Ohm's Law	The relationship between current, resistance and voltage in any electrical circuit. Voltage in circuit is equal to the current (in amperes) multiply by the resistance (in ohms).
Pneumatic	Operated by compressed air
Pyrometer	Instrument used to measure temperatures
Refractor	Test instrument used to measure the strength of antifreeze or specific gravity of electrolyte in a cell of a lead/acid battery
Sirometer	Test instrument used to measure RPM or an engine or frequency of a vibration with great accuracy
UART	A protocol for communicate between computer modules



AST National Occupational Analysis ACRONYMS

ABS	antilock braking systems	ISO	International Standards Organization
A/C	air conditioning	LED	light emitting diode
AVR	alternator voltage regulator	NO _x	oxides of nitrogen
CAN	controller area network	NVH	noise, vibration, harshness
со	carbon monoxide	OBD I	On board diagnostics (first generation)
CO ₂	carbon dioxide	OBD II	On board diagnostics (second generation)
CSA	Canadian Standards Association	РСМ	power train control module
CV	constant velocity	PCV	positive crankcase ventilation
СVТ	continuously variable transmission	PPE	personal protective equipment
DLC	Data link connection	RPM	revolutions per minute
DSC	dynamic stability control	SAE	Society of Automotive Engineers
DTC	diagnostic trouble code	тсм	transmission control module
DVOM	digital voltage ohmmeter	TCS	traction control system
EGR	exhaust gas recirculation	TPMS	tire pressure monitoring system
EVAP	evaporative emission control systems	TPS	throttle position sensor
GMAW	gas metal arc welding	TSB	technical service bulletins
GTAW	gas tungsten arc welding	UART	universal asynchronous receive transmit
НС	hydrocarbons	VIN	vehicle identification number
HID	high intensity discharge	VSS	vehicle speed sensor
HS	high speed	WHMIS	Workplace Hazardous Materials Information
HVAC	heating, ventilation and air conditioning	System	



APPENDIX B

ESSENTIAL SKILL	REQUIRED ESSENTIAL SKILLS TASKS FOR TRADES
Technical Reading	 Find and use information from one source - i.e., a book, Internet, and work order Find and use information from many parts of a single source - i.e., a code book Recognize what is important from several sources of information Interpret information using more than one source Apply information to the task
Document Use	 > Use large or difficult documents which are organized into units, headings chapters or subheadings -i.e., a code book > Find information in large or very specialized documents which may have many smaller documents - i.e., operations manuals, safety manuals > Find information from many sources - i.e., code books, blueprints, work manuals > Enter information into pre-set documents and forms - i.e., accident report forms, order forms > Combine information from several sources and use it - i.e., alter a work order using information from code books, manuals and blueprints > Create new documents using information from a variety of sources - i.e., create work orders, material lists, time log sheets



ESSENTIAL SKILL	REQUIRED ESSENTIAL SKILLS TASKS FOR TRADES
Writing	 Write information into a pre-set form – i.e., contract, lease, building permit Write short messages, explanations, requests or directions – i.e., write a work order, memo, written message for a foreman, supervisor or client Write longer messages, explanations, requests or directions – i.e., write an accident report, a detailed message to a foreman, supervisor or client
	 Write a longer article which may need to be organized into headings with a table of contents, i.e., work report, section of a work manual Write detailed, non-routine articles – i.e., make recommendations, use technical language to give directions to or ask for information from other tradespeople
Math	 Perform math calculations using formulas, fractions, decimals and percent Combine one or more math operations to solve a problem Estimate numbers Convert between imperial and metric measurement systems Solve equations Use trigonometry to solve problems (not a requirement in every trade)



ESSENTIAL SKILL	REQUIRED ESSENTIAL SKILLS TASKS FOR TRADES
Computer Use	 Perform basic computer operations needed to produce a document - i.e., a letter Find information on the Internet Find information in workplace databases Send and receive e-mail Enter data into a set format - i.e., form, spreadsheet, chart Manage electronic information - i.e., save files Choose and use the best software program for the task
Oral Communication	 Take directions from a supervisor or co-workers on work-related projects Give directions to co-workers on work-related projects Exchange information using trade terminology Provide details on facts Provide opinions on work-related projects Organize, present and interpret ideas in a logical manner Communicate one-on-one or in a group about complex work-related matters
Thinking Skills	 Identify problems Apply learning from previous experiences to identify possible solutions to a problem Find, evaluate and choose appropriate information to solve a problem Evaluate the best possible solution to a problem Make decisions Plan and organize job tasks to set time-lines Ensure quality control standards are met



ESSENTIAL SKILL	REQUIRED ESSENTIAL SKILLS TASKS FOR TRADES
Working with Others	 Complete tasks to industry standard under supervision Complete tasks to industry standard without supervision Complete assigned tasks to meet time-lines that meet project deadlines Accept feedback Give feedback Evaluate and apply recommendations from co-workers Resolve conflict Mentor an apprentice
Continuous Learning	 > Identify work/career strengths and areas for improvement > Develop a work/career learning plan > Set goals > Participate in learning opportunities to meet workplace goals > Apply new learning in the workplace environment > Revisit, reflect and revise the learning plan regularly > Engage in learning opportunities to keep skills current and meet career goals

